



GLAMS (GLA University Management System)

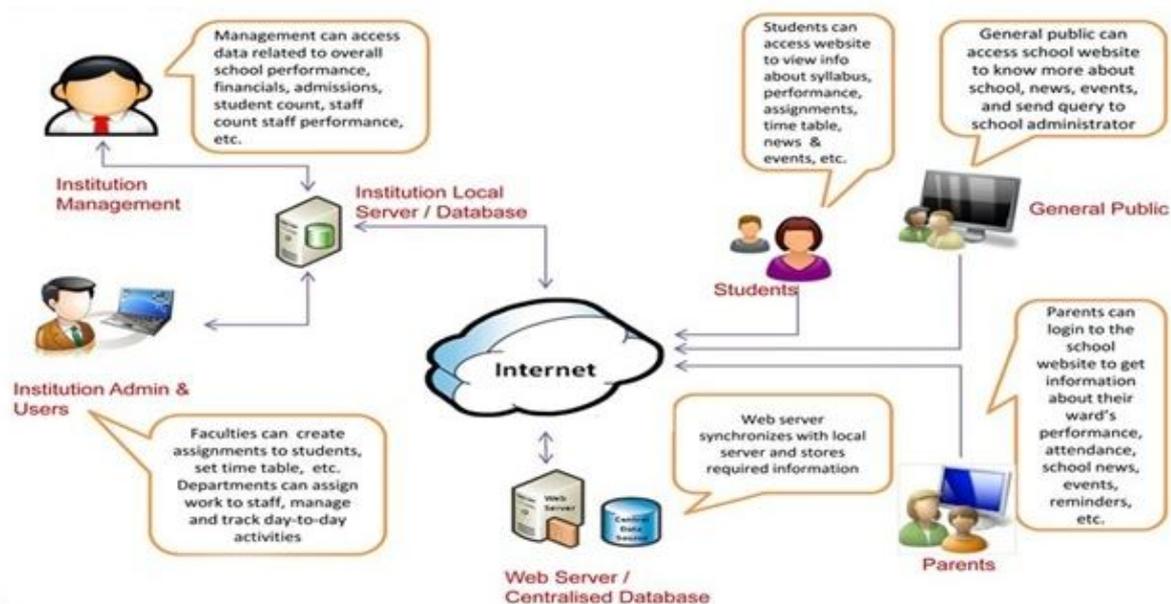
An Integrated Customized ERP Solution For University

Product Specification Document

Version 1.0.0.1

1 INTRODUCTION

“GLAMS” a comprehensive single point integrated education ERP with modules addressing administration, interaction, knowledge management and communication effectively. GLAMS is an interactive platform for all the entities viz. Students, Teachers, Management, Parents, Guests and Alumni’s. Connects all the departments of an institution namely office, fees counter, library, hostel, store, academics, activity center and so on.



GLAMS is primarily an initiative to replace university administrative computing systems with a new integrated system. The processes that will be affected by the integrated software implementation shall include Admission, Academics, Human Resource Management System, Financial Accounting, Research and many other areas. It provides an effective decision support system to manage the entire operations and helps in taking timely decisions.

1.1 HIGHLIGHTS OF GLAMS:

1. **Professional Implementation:** Requirements has been analyzed and observed through highly experienced academicians and administrators of various domains in order to customize them into this solution.
2. **Scalable Solution:** Compare to other solutions which are available right now GLAMS requires very much less time to customize the existing product and accept the changes due to its scalable and In-House architecture.
3. **Robust Technology:** GLAMS is based on multi- server architecture having the capacity when more than 250 concurrent users can work together in smoothly fashion with next generation technologies with secure credentials.

4. **Other Key Highlights:** Other supporting highlights are as follows :

- *Advantage of adding Open Source Technology*
- *Low cost of production and maintenance*
- *Offering online and offline environment with dual –Way SYNC.*
- *Virus free server environment*
- *We offer maximum in features in the education ERP.*
- *Integrated customized module collection.*
- *GLAMS focuses mainly on education environment.*
- *Secure data management & execution environment.*

1.2 KEY FEATURES

1. **Flexibility**

- *Ability to create new data entry forms and add it to menus without requiring any programming support*
- *Ability to create and format reports*
- *Ability to add user and their roles*
- *Ability to Read/Write various integrated technology like Barcode, Biometric etc.*

2. **Security**

- *Security to Restrict/Allow User/Role to access up to single Report/Screen/Read-Write Permissions/Modules etc.*
- *Security audit based on Computer/User/IP on every Records/Processes/Changes or Reports etc.*
- *Create/Edit/Delete user and their roles*
- *User Interface based access controls.*
- *Database Access Control*
- *Data Encryption on bit basis*

3. **Customized User Interface**

- *Ajax based browser client for intranet/internet.*
- *Mobile based user for accessing the services anywhere.*

- *SMS & Email integration and reporting*
- *PDF/Excel/Html/CSV facility for exporting the reports*

4. Maintenance

- *Data Import/Export in various formats.*
- *Software Update/Maintenance/Module Addition with 0% down time.*
- *Changes can be integrated within available structure with minimum time.*

5. Database Management

- *Automatic Database Backup*
- *Manual Restore*

6. Customized Reporting

- *Formatted Reports*
- *Analysis Reports*
- *Modifying Existing Reports (Multi Tables)*
- *Modifying Existing Reports (Document Lines)*
- *New Reports (Multi-Tables)*
- *New Reports (Document Lines)*
- *Print and Export Reports*
- *Reports with various styles and customization*

2 MAJOR MODULES

GLAMS ERP comprises various modules to give an effective and efficient integrated solution to the university based on various parameters for managing the variety of resources in structural and well defined manner.



Figure 1 : Major Modules

The following are the listing of major modules integrated with the solution:

- Admission Management
- Session/Academic Management
- Fee Management
- Student Online Activity Portal
- Examination Management
- Faculty Activity Online Portal
- Alumni Activities
- Training Placement Management System

- Discipline/Proctorial Management System
- Library (KOHA) Integration
- Human Resource Management System
- Payroll Management System
- Hostel Management System
- Transport Management System
- Financial Accounting System
- Purchase/Receiving/Inventory Management System
- Health Management (Aarogyam)
- Guest House Management System
- Fire & Safety Management System
- Sports & Event Management System
- Grievance Management System
- Postal Management System
- GLAMS Mobile App

3 MODULES DESCRIPTION

3.1 ADMISSION MANAGEMENT

This module incorporates various admission related activities like Registration Entry, Admission Entry, and Enrolment No. Allotment etc. including their supportive reports like Fee Structure Report, Semester Wise Subjects Report, Payment/Receipt Report or ID-Card and many more....

GLA Mgmt. System User Name

Dues/No Dues Panel Check Your Status

Applicant's Details.

Course: Admission Course [Admission Type] in Session Admission Session

Office: Mathura Reg. No. : GLA0000-YYYYY Type: Regular Semester: I

Personal Information Panel

Profile Percentage: 0.00

Missing Details: Unable To Set Your Profile Status

Fee Dues Panel

S.No.	Fee Type	Mode	Required	Deposit	Balance	Status
1.	Academic	Half	84000	25000	59000	Dues

Document Dues Panel

S.No.	Document Type	Upl. On	App. On	Status
1.	10th Marksheet	18 Sep	20 Sep	Approved
2.	10th Certificate	17 Sep	17 Sep	Approved
3.	12th/Diploma Marksheet	17 Sep	17 Sep	Approved
4.	Undertaking	20 Sep	20 Sep	Approved
5.	Medical Certificate	20 Sep	20 Sep	Approved
6.	Gap Certificate	20 Sep	20 Sep	Approved
7.	Photograph	18 Sep	20 Sep	Approved

KEY FEATURES

- *Live Integration with Entrance Exam Process*
- *Admission Details, Profile Generation & Registration Entry*
- *Enrolment Number/ File Number/ Admission Number Allotment*
- *Fee Allocation and Submission through Online/Offline mode.*
- *Document uploading, validation & verification.*
- *Online Scholarship Management*
- *Integrated messaging service for various activities and pending*
- *Admission Reports, Analysis and many more customized report*

3.2 SESSION/ACADEMIC MANAGEMENT

This module allows the administrator and supportive users to manage the various activities related with academic processes. It helps to accommodate and generate various master type data such as course curriculum and their structure.

GLA MGMT. SYSTEM [GLA University](#) | [Account Setting](#) | [Log Out](#)

Home Administrator ▶ HOD ▶ Program Co-Ordinator ▶ Class Advisor ▶ Faculty ▶ Reports ▶ Search Engine ▶ T&P Department ▶

Subject Creation

New Subject Details

Subject Code	<input type="text" value="AHC1001"/>
Subject Name	<input type="text" value="ENGINEERING CHEMISTRY"/>
Department	<input type="text" value="B.Tech."/>
Branch	<input type="text" value="Computer Science & Engineering"/>
Semester / Trimester	<input type="text" value="III"/>
Credit	<input type="text" value="5"/>
Nature	<input type="text" value="Satisfactory"/>
Type	<input type="text" value="Theory"/>
Subject Type	<input checked="" type="radio"/> Compulsory <input type="radio"/> Elective
LTP Plan	<input type="text" value="3"/> - <input type="text" value="0"/> - <input type="text" value="1"/>

KEY FEATURES:

- *Simplification of process with easy to use environment*
- *Management of current & previous academic session details*
- *Details of Subjects, Credits, LTP Scheme and syllabus for each Course/Semester*
- *Load distribution based on course structure.*
- *Course/Branch/Year wise student details*
- *Mapping of Subjects to various course, branches and years*
- *Section & Register Creation*
- *Assignment of Elective Papers*
- *Mapping of various batches for Lecture/Tutorial/Laboratories*
- *Allocation of batches to respective faculties*
- *Preparation of Lecture Plan for each subject and topic need to cover.*
- *Extensive set of customized reports.*

3.3 FEE MANAGEMENT

This is an important module which is responsible for handling the process of Fee collection from the students as well as the fee for all sorts of admission test and other academic/non-academic activities.

GLA MGMT. SYSTEM
GLA University | Account Setting | Log Out

Home
Academic/Exam Management ▶
Mess Management ▶
Hostel Management ▶
Bus Management ▶
Reports ▶
Student Manager ▶

Student's Academic Fee Search Panel

Students Category : Regular Passout In-Active/Left All

New Admission Date : Session : 2016-17 Activity : Regular Adjustment Challan Print My Fee [Extra Fee](#)

File No.	Course-Branch	Sem	Name	Father's Name	Univ. Roll. No.	Status	Tuition	Secur.	Alumni	Misc.	Refun.	Scho.	Balance	
1.	16-4500004	B.Com. (Hons.)	II	RAHUL JAIN	DINESH JAIN	Gen - Full - Reg	Regular	75000	5000	1000	0	0	0	
2.	16-4500110	B.Com. (Hons.)	II	RAHUL KEVLANI	BHAGWAN DAS KEVLANI	Gen - Half - Reg	Regular	39000	5000	1000	0	0	39000	
3.	16-4500158	B.Com. (Hons.)	II	RAHUL SINGHAL	MAHESH CHAND	Gen - Full - Reg	Regular	75000	5000	1000	0	0	0	
4.	15-4500192	B.Com. (Hons.)	IV	RAHUL SINGH	PREM SINGH	Gen - Half - Reg	Regular	77000	0	0	0	0	0	
5.	14-0046	B.Com. (Hons.)	VI	RAHUL CHAUDHARY	PRAKASH CHAND	Gen - Half - Reg	Regular	77000	0	0	0	0	0	
6.	14-0075	B.Com. (Hons.)	VI	RAHUL YADAV	DEVINDRA SINGH YADAV	Gen - Half - Reg	Regular	77000	0	0	0	0	0	
7.	16-4400067	B.Pharm.	II	RAHUL	JHABLA	Gen - Full - Reg	Regular	107000	5000	1000	0	0	0	
8.	15-4400002	B.Pharm.	IV	RAHUL SHARMA	VED PRAKASH SHARMA	Gen - Full - Reg	Regular	107000	0	0	0	0	0	
9.	14-0036	B.Pharm.	VI	RAHUL CHAUHAN	AMIR SINGH	Gen - Half - Reg	Regular	55000	0	0	0	0	55000	
10.	15-4300014	B.Sc. (Hons.)	IV	RAHUL SHARMA	SANTOSH KUMAR SHARMA	Gen - Half - Reg	Regular	77000	0	0	0	0	0	
11.	14-0053	B.Sc. (Hons.)	VI	RAHUL PALIWAL	VINDO PALIWAL	Gen - Half - Reg	Regular	38500	0	0	100	0	38500	
12.	15-1000171	B.Tech. - CE	IV	RAHUL GARG	BHAGWAN GARG	Gen - Full - Reg	Regular	142000	0	0	0	0	0	
13.	15-1000029	B.Tech. - CE	IV	RAHUL KUMAR	BHOLA PRASAD PRAJAPATI	Gen - Full - Reg	Regular	72500	0	0	0	0	25000	
Total Found :								160						
							Amount :	14002500	235000	49000	6150	87000	443000	2080900

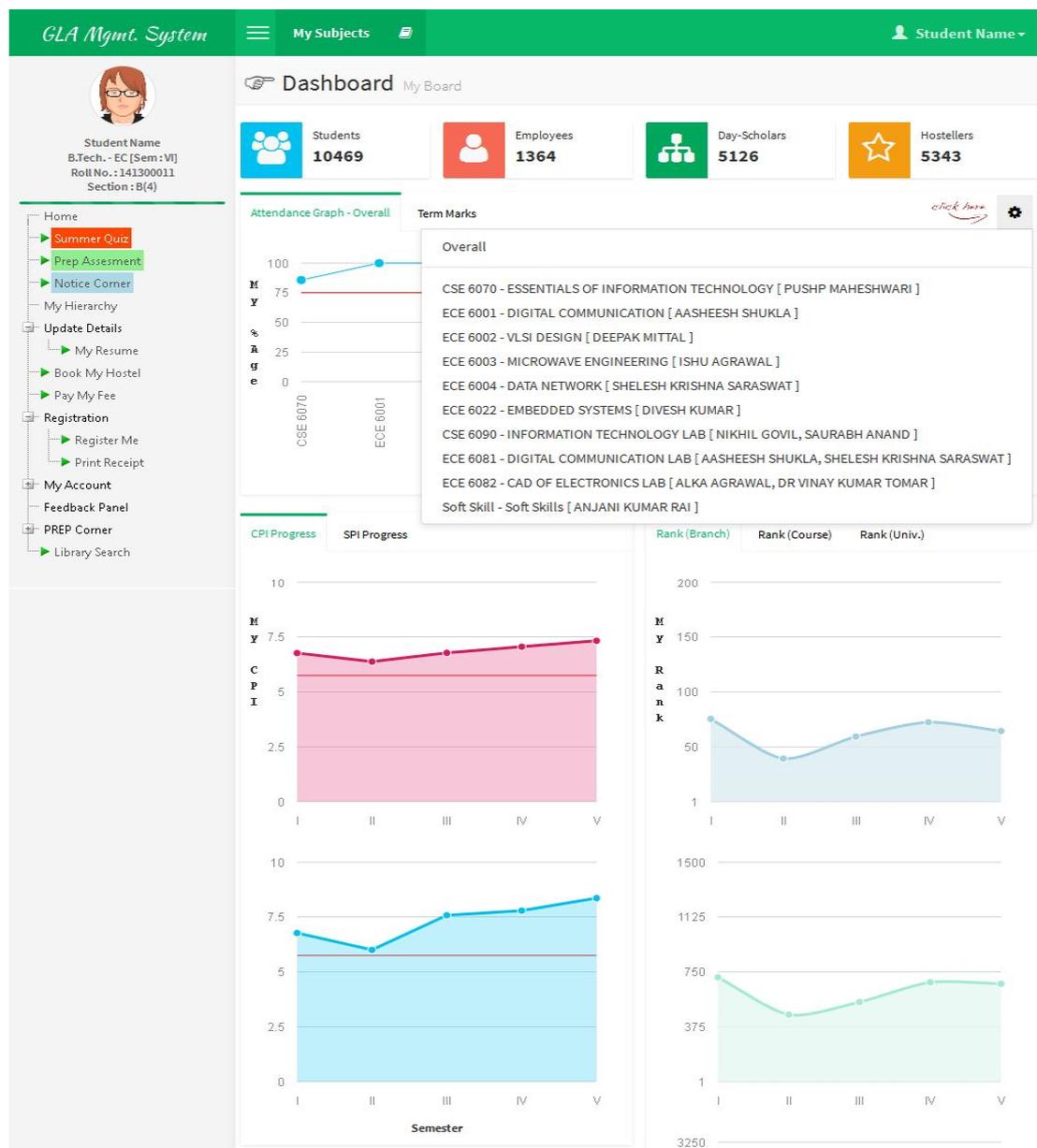
KEY FEATURES:

- *Dynamic Fee Heads*
- *Fee Structure For*
 - *Academic Year/Program Wise/Year Wise With multiple quota handling*
 - *Individual Student Fee Structure Allocation*
- *Fee Waiver/Scholarship, Fine Collection & approval for delaying payments*
- *Fee collection methods*
 - **Online:** *Net Banking, Credit Card and Debit Card.*
 - **Offline:** *Cash, Cheque, DD & ECS.*
- *Fee refund/settlement*
- *Payment List/ Dues List*
- *Automatic Email & SMS facility for dues and pending*
- *Various MIS/Customized reports*

3.4 STUDENT ONLINE ACTIVITY PORTAL

Student information has never been so easy to manage. This interactive module work with the database of student information that is easily accessible and always available for qualified students. It ensures that all the information associated with students must be available to the student includes basic information including address, sibling names and grades, parents, and contact information.

This portion of GLAMS ERP module creates a transparency between students and university activities. It provides various kind of associated information to the student such as their dues and payment, registration, attendance progress, term and final examination results, residential information and other academic related.



KEY FEATURES:

- *Personal Information - View/Edit*
- *Resume Building*
- *Various feedback activities*
 - *Academic Feedback*
 - *University Feedback*
 - *Departmental Feedback*
 - *PDP Feedback*
 - *Other feedback as per requirements*
- *Calendar, Event & Notices*
- *Fee Payments/Receipts*
 - **Online:** *Net Banking, Credit Card and Debit Card.*
 - **Offline:** *Cash, Cheque, DD & ECS.*
- *Training & Placement Activities*
- *Problem/Suggestions*
- *Session/Teaching Plan*
- *Academic Registration/Summer Exam Registration*
- *Hostel Booking & Management*
- *Student Profile*
 - *Attendance Progress Report*
 - *Term Progress Report*
 - *Final Result*
 - *Library Issue/Pending*
 - *Classes Time Table*
 - *Assignment Submission & Evaluated Report*
 - *Notes Viewer*
 - *Mess Payments/Consumption*
 - *Disciplinary Actions*

3.5 EXAMINATION MANAGEMENT SYSTEM

The Examination Management Module allows managing the stations and centre for conducting the examination. The paper checker and papers setters' information is kept secret. The degrees and result records are managed. The payments of supervisory staff are also managed here.

GLA MGMT. SYSTEM GLA University | Account Setting | Log Out

Home Administrator COE HOD Head Examiner Faculty Search Engine Allotments Summer Student Result

Practical/GP/Training Marks Entry

Prerequisite Details

Please Use 'AB' For Absent Student And Do not Press Any Key While Marks Are In Load/Submission State.

Do not add "0" prefix like 05, Type 5 only.

Mark "AB" for Absent, "DT" for Detained, "UFM" for Unfair Means and "LT" for Left Students.

Faculty Name: GLA University

Select Subject: 3333#I#DHS 1082#APPLIED CHEMISTRY LAB
 8136#V#MEC 3081#SEMINAR

View Type: Default View Section Wise View

Sections:

Max. Marks: 100

Set By Default Marks:

Session: 2016-17

KEY FEATURES:

FOR ADMINISTRATOR

- Interface to gather the Information relevant to any student, branch, course or subject associated with the university
- Interface for all kind of reports
- Interface for the marks management and association of tabulator, Head Examiners
- Monitoring of current status of marks entered / not entered only concerned subjects and programs listed
- Interface for all kind of administration task
- Various setting relevant with student promotions
- Tabulation sheets preparation and verification
- Extensive set of various features related with examination activity

FOR CONTROLLER OF EXAMINATIONS

- *Insertion and Deletion of programs*
- *View marks entry status monitoring and following up the HODs, all after proper authentication*
- *After authentication processing of results: a select program, SPI or CPI and submit for processing*
- *Interface for generation of tabulation and result statements program wise and/or section wise and/or student wise*
- *Interface consists of drop-down for program selection. And SPI or CPI, print, undo and submit button. The undo button deletes the generated SPI or CPI for the entire program or for a particular student. It is required to rectify the errors detected after the verification of generated SPI/CPI*
- *When processing starts, all interface for entry of fresh marks, modifications or alteration is disabled, the interface is locked. The user may be permitted to view / print but editing of any kind is disallowed*

FOR HEAD OF THE DEPARTMENTS

- *Entry of subject teacher association for each program which is selected using drop down menu; only program relevant to the department to be shown in the drop down menu*
- *Monitoring of current status of marks entered / not entered only concerned subjects and programs listed*
- *Interface to rectify the marks previously locked by the Head Examiners which are needs to be changed*
- *Interface to view and remove the sensitivity from the mark statements of specific students and / or branch wise students*

FOR HEAD EXAMINER

- *Monitoring of current status of marks entered / not entered by the tabulators assign parallel for the subject listed*
- *Interface to monitor the violation in marks that were submitted by the tabulators. It highlights the violation between marks and must be removed to lock them finally*
- *Preview interface to alert the Head Examiner about the sensitivity of marks while going to lock the teacher assessment marks which must be removed to lock marks finally*
- *Automatic generated report interface to get print the locked marks after the proper authentication for the subject associated with Head Examiner*

FOR TABULATOR

- *Selection of program(s), term exam and subject(s), followed by appearance of Roll No and Name of the Student with the small blank window that is sufficient to enter two digit marks in the block of 50-50 students at a time. Pressing of enter key or 'next' button visible on the screen, say, after marks entry/modification. If marks are not entered and/or wrongly entered in the provided box for any student, its highlight the window and inform to remove this discrepancy*
- *In case marks has already been locked by the tabulator for the specific subject this process will automatically get rejected by the system and acknowledge the tabulator*
- *Interface to download the marks statements that are belong to the specific student and/or section and/or branch*

FOR STUDENTS

- *Viewing of their personal information*
- *View and download their current marks and grade card up to the current semester*

CUSTOMIZED REPORTS FOR MANAGEMENT

- *Various Decision Making Reports for Management*
- *Tabulation Charts/Sheets*
- *Mark sheet Generation*
- *Course/Branch result progress.*
- *Faculty-wise Teaching progress Report.*

3.6 FACULTY ACTIVITY ONLINE PORTAL

The Online Faculty Activities Portal utilizes the Digital Measures Activity Insight component to organize, track and report on faculty accomplishments. It provides the facility to manage all the activity related to academics i.e. Attendance uploading, Assignment evaluation, follow the lecture delivery plan etc.

GLA MGMT. SYSTEM GLA University | Account Setting | Log Out

Home Administrator ▶ HOD ▶ Program Co-Odrinator ▶ Class Advisor ▶ Faculty ▶ Reports ▶ Search Engine ▶ T&P Department ▶

Upload Attendance (Using Time Table)

Visible Slot : 17.01.2017 - 19.01.2017 << T

Last Attendance Uploaded - Not Upload Yet

- Uploaded,
 - Pending,
 - Locked,
 - Token,
 Tick To Mark Present,
 * Red Student Denote Not Registered Students

On	Lec. - 1	Lec. - 2	Lec. - 3	Lec. - 4	Lec. - 5	Lec. - 6	Lec. - 7	Lec. - 8
17 January (Tue)	+	+	+	+	+	+	+	+
18 January (Wed)	+	+	+	+	+	+	+	+
19 January (Thu)	+	+	+	+	+	+	+	+

Lecture Status

Lecture Type : Regular Engaged Weight : 1

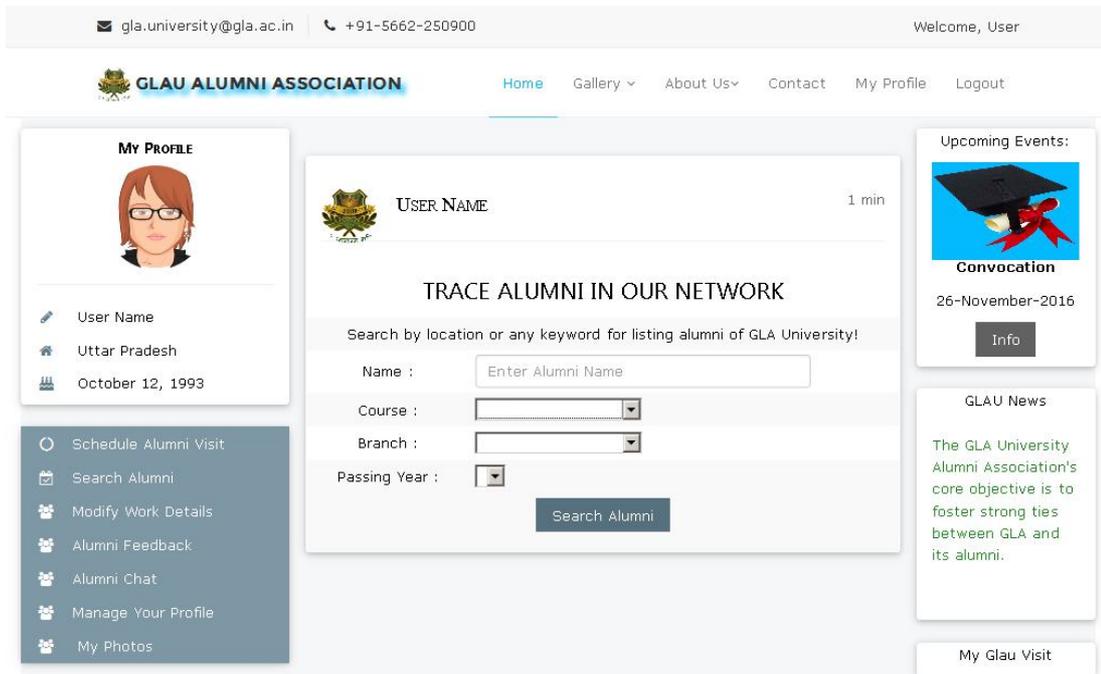
Topics Taught : Module -

KEY FEATURES:

- *Online tracking of entire activities*
- *Student Attendance Management*
- *Time Table Management*
- *Efficient utility to manage notices, assignment & notes on Individual basis*
- *Customized set of Reports & Updates regarding ward*
- *Effective & Timely communication of through various activity panel*
- *Knowledge Interaction with other guardians*
- *Savings from phased-out legacy systems*
- *Streamlines Education Processes*
- *Automates Important Functions*
- *Big Savings in Person-hours as well as Increases Revenue*

3.7 ALUMNI MANAGEMENT SYSTEM

Alumni are one of the important key stone of organization. Our alumni management module system provides the opportunity to build up a strong network with students, faculty and potential employers. It provides the online platform to connect the alumni with various methods.



KEY FEATURES

- *Maintain the alumni Database-update his/her personal/work profile*
- *Mailing facility- University to Alumni, Alumni to Alumni and vice-versa*
- *Take the appointment before reaching the University to save the time*
- *News/ Event Forum*
- *Online Registration of Alumni*
- *Online chatting*
- *ALUMNI Locator*
- *Alumni give their valuable feedback.*
- *Admin analysis every activity of the ALUMNI*
- *Message and E-mail services for notifications*

3.8 TRAINING AND PLACEMENT SYSTEM

Online Training and Placement System automates activities of training and placement cell provides opportunities to the student community to use collective intelligence to increase selection ratio and eases out process of creation of management information automatically. Authorizing and communicating about the various job openings to the student community, managing the corporate relationship for inviting them for the placements as well other activities, creating the placement metrics, monitoring the progress of the selection process and communicating with different users.

TPS system provides the module like Student (Current Student/ Alumni), Administrator (TPO/TnP Staff/ Departmental Staff), Company and Forum.

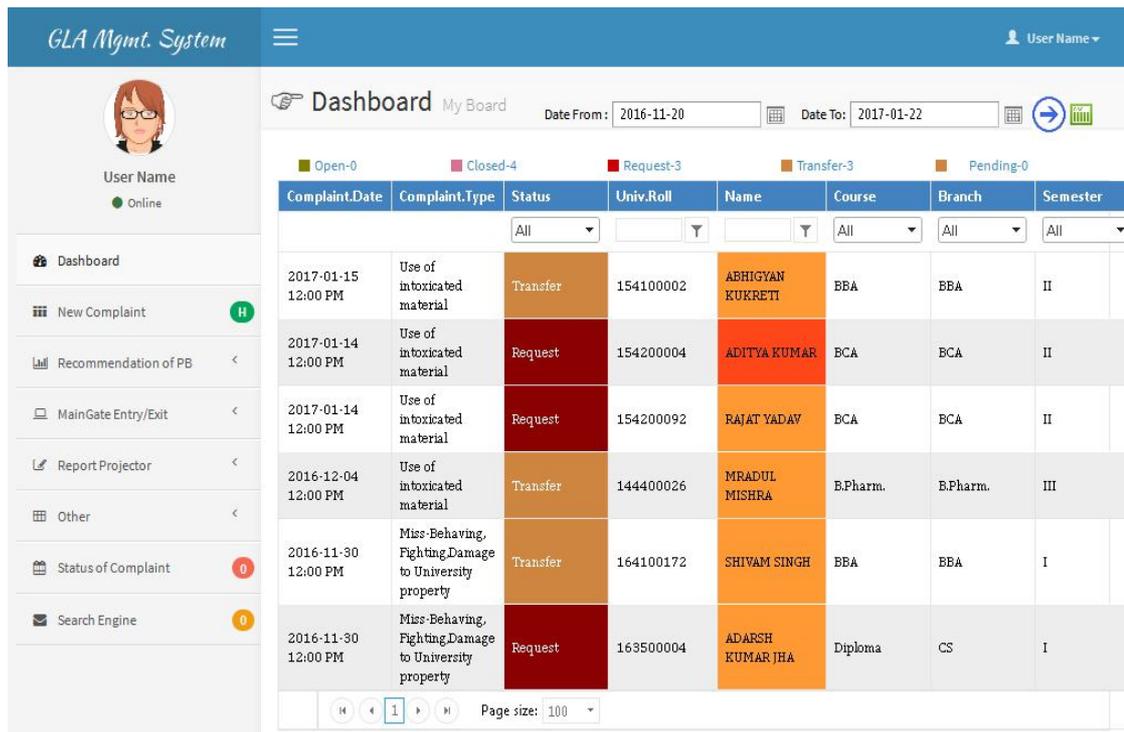
Student's Placement Projector																											
[/ (A)-Total, / (L)-Left, / (P)-Placed, / (%) - Placement %Age]																											
Main Course Gender																											
[C1/Cat1 - >= 75%, C2/Cat2 - 65-75%, C3/Cat3 - 60-65%, C4/Cat4 - <60%, A(10) - Avg.10th%, A(12) - Avg.12th%, A(G) - Avg.Grad%, A(C) - Avg.Cur%]																											
Session	C1(A)	C1(P)	C1(L)	C1(%)	C2(A)	C2(P)	C2(L)	C2(%)	C3(A)	C3(P)	C3(L)	C3(%)	C4(A)	C4(P)	C4(L)	C4(%)	A(10)	A(12)	A(G)	A(C)	T(A)	T(P)	T(L)	T(%)			
2012-13	0	0	0	0	1	1	0	100	4	2	2	50	256	208	48	81.25	57.09	60.73	59.2	62.5	261	211	50	80.84			
2013-14	8	6	2	75	36	21	15	58.33	46	23	23	50	217	155	62	71.43	61.85	65.97	63.23	65.29	307	205	102	66.78			
2014-15	100	92	8	92	412	353	59	85.68	256	195	61	76.17	474	364	110	76.79	70.38	70.52	64.63	66.3	1242	1004	238	80.84			
2015-16	107	98	9	91.59	407	347	60	85.26	282	205	77	72.7	555	368	187	66.31	68.2	70.19	64.65	67.37	1351	1018	333	75.35			
2016-17	158	88	70	55.7	546	240	306	43.96	463	118	345	25.49	1091	183	908	16.77	69.74	69.21	63.23	64.66	2258	629	1629	27.86			
2016-17 - Placement Projector																											
Course	C1(A)	C1(P)	C1(L)	C1(%)	C2(A)	C2(P)	C2(L)	C2(%)	C3(A)	C3(P)	C3(L)	C3(%)	C4(A)	C4(P)	C4(L)	C4(%)	A(10)	A(12)	A(G)	A(C)	T(A)	T(P)	T(L)	T(%)			
B.Tech.	100	68	32	68	356	184	172	51.69	260	76	184	29.23	359	18	341	5.01	75.83	71.95	65.24	65.49	1075	346	729	32.19			
Diploma	56	18	38	32.14	159	37	122	23.27	156	28	128	17.95	377	39	338	10.34	67.01	68.01	51.55	64.59	748	122	626	16.31			
B.Pharm.	1	1	0	100	4	1	3	25	8	1	7	12.5	37	1	36	2.7	59.6	67.79	0	63.57	50	4	46	8			
MBA	0	0	0	0	20	11	9	55	31	6	25	19.35	268	84	184	31.34	58.98	63.41	62.41	62.4	319	101	218	31.66			
MCA	1	1	0	100	7	7	0	100	8	7	1	87.5	50	41	9	82	62.74	62.4	68.08	63.79	66	56	10	84.85			
Overall	158	88	70	55.7	546	240	306	43.96	463	118	345	25.49	1091	183	908	16.77	69.74	69.21	63.23	64.66	2258	629	1629	27.86			
2017-18	219	0	219	0	622	0	622	0	465	0	465	0	1165	0	1165	0	72.74	71.18	67.56	63.06	2471	0	2471	0			
2018-19	401	0	401	0	707	0	707	0	372	0	372	0	722	0	722	0	76.06	73.77	62.79	61.14	2202	0	2202	0			
2019-20	534	0	534	0	454	0	454	0	129	0	129	0	72	0	72	0	80.66	85.19	0	63.53	1189	0	1189	0			
Overall	1527	284	1243	18.6	3185	962	2223	30.2	2017	543	1474	26.92	4552	1278	3274	28.08	72.2	72.3	64.65	63.99	11281	3067	8214	27.19			

KEY FEATURES

- Branch wise List of students for training
- Training Letter submission online
- Online collection of various placement activities
- Receipt/Certificate or evaluated marks by Industrial organization
- Maintain the recurring corporate addresses
- Selection Criteria check
- Various regress reporting services for managing the placement growth

3.9 DISCIPLINE/PROCTORIAL MANAGEMENT SYSTEM

GLA University ERP comprises a Proctorial Management module simplifies the difficult and time-consuming task of tracking student behaviour and helps improve discipline by ensuring that students are held accountable for their actions. This keeps document and track disciplinary incidents, maintain related records, notify parents of infractions, and produce reports, notices, forms, and other documents. This module is idealized and packed with features that help you handle discipline-related tasks efficiently.



The screenshot displays the GLA Mgmt. System Dashboard. The interface includes a user profile on the left, a navigation menu, and a main dashboard area. The dashboard features a table of disciplinary incidents with columns for Complaint.Date, Complaint.Type, Status, Univ.Roll, Name, Course, Branch, and Semester. The table is filtered by date from 2016-11-20 to 2017-01-22. The status of incidents is categorized as Open (0), Closed (4), Request (3), Transfer (3), and Pending (0).

Complaint.Date	Complaint.Type	Status	Univ.Roll	Name	Course	Branch	Semester
2017-01-15 12:00 PM	Use of intoxicated material	Transfer	154100002	ABHIGYAN KUKRETI	BBA	BBA	II
2017-01-14 12:00 PM	Use of intoxicated material	Request	154200004	ADITYA KUMAR	BCA	BCA	II
2017-01-14 12:00 PM	Use of intoxicated material	Request	154200092	RAJAT YADAV	BCA	BCA	II
2016-12-04 12:00 PM	Use of intoxicated material	Transfer	144400026	MRADUL MISHRA	B.Pharm.	B.Pharm.	III
2016-11-30 12:00 PM	Mis-Behaving, Fighting, Damage to University property	Transfer	164100172	SHIVAM SINGH	BBA	BBA	I
2016-11-30 12:00 PM	Mis-Behaving, Fighting, Damage to University property	Request	163500004	ADARSH KUMAR JHA	Diploma	CS	I

KEY FEATURES

- Easily document disciplinary incidents with any amount of detailed information you need to record.
- View and enter discipline data on your from anywhere inside/outside the campus.
- Instantly access any student's complete disciplinary history when speaking with parents.
- Create customized reports containing multiple discipline incidents. Include statistical analysis of discipline data to track trends.
- Easily produce lists and tallies, such as students with excessive infractions, infraction and penalty lists, and detention attendance lists.

3.10 LIBRARY (KOHA) INTEGRATION

KOHA is the first free software library automation package. In use worldwide, its development is steered by a growing community of users collaborating to achieve their technology goals. GLAMS ERP has an integration facility with KOHA (Open Source) used for Library management. This module helps to integrate various information of patron as well as monitoring their live status through integrated communication model with KOHA. Library staff can recognize the books or other things happened at the gate with IN/OUT entries. Student or staff can visit the library through GLAMS account.

The screenshot displays the 'Library Projector' interface within the 'GLA Mgmt. System'. It includes a sidebar with navigation options like 'Dashboard', 'Library Maingate', 'Reading Room', 'Cyber Room', 'Admin Report', and 'Book Search'. The main area shows a 'Not-Closed Entry' report for the period from 2017-01-19 to 2017-01-20. A 'Report Summary' table provides totals for various entry types. Below this is a detailed table of individual entries with columns for Unroll, Name, Course, Branch, Sem, Library Name, Library-In, In-Date, Library-Out, Out Date, Reading Room-Out, and Cyber Out.

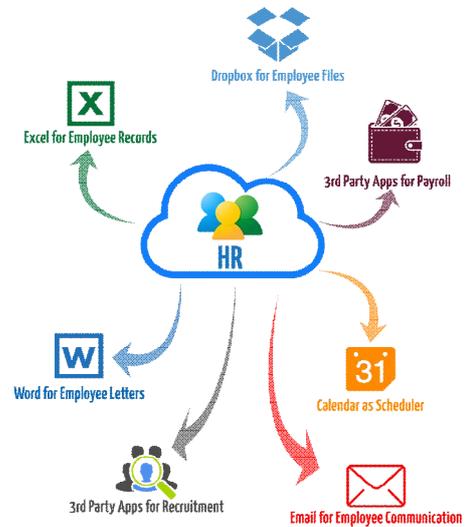
Unroll	Name	Course	Branch	Sem	Library Name	Library-In	In-Date	Library-Out	Out Date	Reading Room-Out	Cyber Out
1.61.200080	DINESH PALL	B.Tech.	ME	II	IET	Permitted	19/01/2017 10:06 AM	Request		Not-Permitted	Not-Permitted
1.68150002	AMIT KUMAR YADAV	M.Tech.	CS	II	IET	Permitted	19/01/2017 10:06 AM	Request		Not-Permitted	Not-Permitted
151.200275	PRASHANT YADAV	B.Tech.	ME	IV	IET	Permitted	19/01/2017 10:06 AM	Request		Not-Permitted	Not-Permitted
1.61.200027	AMAN KUMAR	B.Tech.	ME	II	IET	Permitted	19/01/2017 10:05 AM	Request		Not-Permitted	Not-Permitted
1.61.200138	MUKUL TYAGI	B.Tech.	ME	II	IET	Permitted	19/01/2017 10:05 AM	Request		Not-Permitted	Not-Permitted
141.200073	KUSHAGRA SHARMA	B.Tech.	EC	VI	IET	Permitted	19/01/2017 10:05 AM	Permitted	19/01/2017 10:06 AM	Not-Permitted	Not-Permitted
141.200266	RAJAT BHARDWAJ	B.Tech.	ME	VI	IET	Permitted	19/01/2017 10:05 AM	Permitted	19/01/2017 10:06 AM	Not-Permitted	Not-Permitted
1.31.200358	TAPESH KUMAR	B.Tech.	ME	VIII	IET	Permitted	19/01/2017 10:04 AM	Permitted	19/01/2017 10:06 AM	Not-Permitted	Not-Permitted
1.31.200202	MCHIT KUMAR	B.Tech.	ME	VIII	IET	Permitted	19/01/2017 10:04 AM	Permitted	19/01/2017 10:06 AM	Not-Permitted	Not-Permitted
141.200066	JALPI AGRAWAL	B.Tech.	EC	VI	IET	Permitted	19/01/2017 10:03 AM	Permitted	19/01/2017 10:04 AM	Not-Permitted	Not-Permitted

KEY FEATURES

- *Automatic account creation patron from GLAMS to KOHA*
- *Instant updates with live status*
- *Barcode scanner friendly*
- *Support multiple library branches.*
- *Library visit through user account without library visit*
- *ID card Integration with KOHA*
- *IN/OUT entries at each gate through we can analyze the area or interest of student*
- *Access from anywhere using any internet-enabled device*
- *Maintain the library records with many customized reports*

3.11 HUMAN RESOURCE MANAGEMENT

HR module covers entirely from "Hire" to "Retire" for the most important asset in University – i.e. employees. This module will make it easy for your HR team to start managing your HR effectively and efficiently. It is an indispensable tool not just for HR but for the entire University. It facilitates all functions of the Human Resource Department that deals with recruitment, employees' management, payroll, performance, training etc. In fact, this can be used to simplify the daily tasks involved in the HR Department.



It acts as a bridge between human resource management and information technology. It allows enterprises to automate many aspects of human resource management, with the dual benefits of reducing the workload of the HR department as well as increasing the efficiency of the department by standardizing HR processes.

GLA Mgmt. System

User Name: [Online]

Dashboard My Board

- Students: 10469
- Employees: 1364

Task To Do

Your Additional Roles

- Hostellers: 5343

Alerts

- Activated! Soon.
- Activated! Soon.
- Activated! Soon.

My Contribution Hours/Day

Date	Hours
1 Jan (WO)	0
2 Jan	8
3 Jan	8
4 Jan	8
5 Jan	8
6 Jan	8
7 Jan	8
8 Jan (WO)	0
9 Jan	10
10 Jan	10
11 Jan	8
12 Jan	10
13 Jan	10
14 Jan	10
15 Jan (WO)	0
16 Jan	8
17 Jan	8
18 Jan	8
19 Jan	8
20 Jan	0
21 Jan	0
22 Jan	0
23 Jan	0
24 Jan	0
25 Jan	0
26 Jan	0
27 Jan	0
28 Jan	0
29 Jan	0
30 Jan	0
31 Jan	0

Personal Profile: 100% Complete

Education Profile: 100% Complete

Research (No. of): Only 0

Experience (No....): Only 1

KEY FEATURES

- *Extremely User Friendly*
- *Feature Rich Social HR*
- *Employees Self Service*
- *Resume/Application through online/offline*
- *Short listing on behalf of Predefined Rules of University*
- *Formation of Interview Committee*
- *Design recruitment phase i.e. online test marks, Personal Interview and Demonstration*
- *Keep the record of each phase for later use*
- *Generate the Joining Letter*
- *Joining of Staff Member, Issue ID card, Register Biometric Data etc.*
- *Monitoring the shortage of attendance*
- *Integrated Leave control system*
- *Online Documents Management*
- *Automate the workflow of human resources management and provide 'single window' services to employees*
- *Employees Attendance / Biometrics*
- *Salary preparation*
- *Staff, Business Line Managers and Employees to manage their responsibilities effectively across all departments*
- *Provision for timely & reliable management information relating to human resources for effective decision making within an organization*
- *Enhance Information Exchange and Sharing*
- *Facilitate Planning and Training of Human Resources*
- *Effective Feedback on Training/ Knowledge Acquisition*
- *Extensive Report Generator*

3.12 PAYROLL MANAGEMENT SYSTEM

The Payroll Management System deals with the financial aspects of employee's salary, allowances, deductions, gross pay, net pay etc. and generation of pay-slips for a

specific period. The outstanding benefit of Payroll Management System is its easy implementation. Other advantages of Payroll Management System are its extensive features and reports.

This is a comprehensive payroll module that maintains salary information and settings, taking inputs from various sources and produces 100% accurate payroll. It helps build employee morale & satisfaction & enhances the University's image and brand. This module produces extensive reports that satisfy internal and external requirements.

The screenshot displays the 'Basic Payroll Management' interface within the 'GLA Mgmt. System'. The top navigation bar includes the system name, a menu icon, and a user profile section. The left sidebar lists various management modules. The main content area is titled 'Basic Payroll Management' and includes a sub-header 'Salary Structure Allotment / Updation'. Below this, there is a 'Pre-Requisite Details' section with the following fields:

Pre-Requisite Details					
Department *	:	Select Department	Staff Type *	:	Select Staff Type
Designation	:	Select Designation	Search Name	:	

Below the pre-requisite details is an 'Employees Details' section with a summary table:

Employees Details					
Total Employee Found :	0	Employees Salary Allocated :	0	Employees Salary Not Allocated :	0

KEY FEATURES

- *Maintain Employee Record on the number of days/hours worked and the types of work done by employees during a payroll period, as well as the associated general ledger account distribution information for employee expense.*
- *Calculate gross pay for employees based upon the worked, if any. The gross pay for salaried employees is predefined for each payroll period in the Employee Master Record.*
- *Automatically calculate required federal and state payroll taxes, such as income-tax withholding, Medicare for both employees and employer and store the results in a Payroll Period Record for each pay period.*
- *Print payroll checks with stubs on preprinted forms showing current period and year-to-date earnings and deductions. These same multi-purpose check forms can be used by the Accounts Payable System. Pay checks can be printed for a single employee or for a specified group of employees.*
- *User defined Salary Heads*
- *Create your own Salary Structures*

- *Ready Bank Statement, Pay slip Generation*
- *Print payroll reports, such as employee Edit Report, working Hours Distribution Report and Payroll Register, to provide an audit trail of data entered into the system so that adequate audit control is maintained.*
- *Print generalized payroll reports with the capability to extract specific pay roll information from the online database.*
- *Print the Payroll Posting Report summarizing general ledger posting information by ledger account for either manual or automatic posting. Either the accrual or cash accounting method is supported.*
- *Define an Active-Flag to prohibit current online entry of an inactive employee yet keep that code for historical reporting purposes.*
- *Maintain vacation balance (hours available) per employee and automatically calculate vacation earned hours per payroll period based upon hours worked.*

3.13 HOSTEL MANAGEMENT SYSTEM

Managing a hostel is a tedious task and GLAMS introduce its hostel management module and serve it as practical approach through helps the management to completely administer the boarding functionalities. It allows easily managing and controlling the various aspects such as hostel applications, registrations and admissions, allotment of rooms, blocks, fees, mess, complaints, request, correspondence and discipline.

KEY FEATURES

- *Hostel management simplified*
- *Rooms and bed allocation made easy*
- *Complete Mess management*
- *Disciplinary log maintenance*
- *Setting up fees as per the facilities in the hostel*
- *Hostel and mess fee integrated with fees management module for automated fee calculation*
- *Provision for Hostel vacating / change management*
- *Final account details*
- *Biometric Attendance for Attendance as well as for Mess Bill/DPR*
- *Send the messages to their parents on any absences, Outing or Returning, or any activity.*
- *Online Leave Application and approval*
- *Grievance Regarding Civil, Electrical, Mess etc*
- *Mailing and messaging services on each event.*
- *Monitoring System for Hostel staff as well as for student*
- *Guest Monitoring*
- *Other Club Activity*

3.14 TRANSPORT MANAGEMENT SYSTEM

Transport management system module facilitates interactions between user and transport section. It helps the transport section to manage/planning for the resources

management properly. Through this module, the user can easily book the vehicle online and transport section can provide the resource without any process delay.

KEY FEATURES

- *Data Collection for vehicle online*
- *Maintain driver information*
- *View information about various registration and allotment in the system*
- *Maintain user permissions*
- *Agreement Papers, Driver Data Collection, Vendor Data Management, renewal of AMCs, GPRS tracking*
- *Generate Vehicle card like BAR CODE/RFID or MIFARE etc.*
- *Online Vehicle Booking*
- *Payments*
- *Maintenance*
- *Expenditure of Each Vehicle*
- *IN/OUT entries of all vehicles*
- *Various regressive customized analytical reports for managing resources*

3.15 FINANCIAL MANAGEMENT SYSTEM

Deals with the complexities of financial accounting and its reporting, has everything as a University's Business Manager needs to operate efficiently, including sophisticated financial reporting.

Financial management module is used by to manage their accounting needs. This module accelerates financial close, provides strong expense management, offers streamlined and auditable revenue management and ensures complete real-time visibility into the financial performance of the University. This seamlessly integrates with all order management, inventory, and ecommerce functions to streamline critical business processes, such as quote-to-cash, enabling everyone to work from a single source of finance, sales and customer data.

Is helps to work with University's ledger & General ledger, Accounts receivable, Accounts payable, Bank reconciliation, Budget, Income & Expenditure A/C, day book, Bank/Cash payment, Cash receipt/Bank receipt, Journal voucher cum voucher printing, Trail balance, Modification of voucher, Facility to combine departments, Balance sheet & all general accounting features.

GLA Finance Manager

My Dashboard Summary

Overall Cheque Prepared Cheque Approval Cheque Receive Bank Clearance Not Paid Completely Bill Against Adv.

Dashboard - Pending Summary

#	Type	Till 15 Days			Yellow(15-20 Days)	Red(>20 Days)	SkyBlue(Skip)	Total
		(0-5 Days)	(5-10 Days)	(10-15 Days)				
1.	Cheque Prepared	4	0	2	0	0	0	6
2.	Cheque Approval	0	2	0	0	2	0	4
3.	Cheque Receive	5	2	3	5	2	0	17
4.	Bank Clearance	22	8	8	7	7	0	52
5.	Not Paid Completely	1	0	0	1	3	0	5
6.	Bill Against Adv.	5	3	2	0	16	20	46

KEY FEATURES

- *Quickly gain a more complete and accurate picture of your business.*
- *Management of general accounting procedures*
- *Management of day to day Cash Flow*
- *Management of expense*
- *Manage the budget*
- *Various integrated services to check pending status*
- *Efficient management of time and work*
- *Online Approvals and Payments*
- *Advanced reporting*
- *Reduced the paperwork*
- *Data Integrity*
- *Keeping all payments and receivables transparent*
- *Amortizing prepaid expenses*
- *Depreciating assets according to accepted schedules*
- *Keeping track of liabilities*
- *Integrated email and messaging services to manage the financial services smoothly*
- *Coordinating income statements, expense statements, and balance sheets*

- *Keeping all records up to date*

3.16 STOCK/INVENTORY MANAGEMENT SYSTEM

Inventory module designed and published with GLAMS has tons of useful features: add inventory, take returns, record sales and damaged goods. Manage users via a tiered access model while you administer locations, physical areas/shelves, manufacturers and preferences. And get valuable information about inventory turnover through our reporting module. This part of GLAMS ERP manage the online inventory that won't limit the number of items, locations and users you need to run as well as keep all kind of tracking records from beginning till issuing of goods.

KEY FEATURES

- *Keep an automatic, high-resolution “paper trail” of all your transactions and activities*
- *Enable future analysis with upstream and downstream genealogy, including very specific information about your inventory (e.g., lot and heat data)*
- *Track your tooling, gages and supply items, with check-in/check-out and scanning to record which tools produced which product and when*
- *Managing the purchase/issue parts in streamline manner without so much intervention of Human Resource*
- *Enjoy mistake-proof, real-time precision through fully integrated barcode printing and scanning*
- *Streamline your shipping and receiving with barcode scanning and automatically capture incremental information at each point of production*
- *Split and merge your inventory while maintaining accurate product genealogy and traceability — coil slitting, mixed supplier lots, heat and chemistry control, and more*
- *Know the truth about what you have in-house at any time — from receipt to work-in-process to shipment*
- *Data Integrity*
- *Keeping all records up to date*

3.17 HEALTH MANAGEMENT SYSTEM (AAROgyAM)

Aarogyam is especially designed and integrated module for GLAMS which works as an E-Clinic that deals with the day-to-day operations of a medical practice in University. Aarogyam module allows users to capture patient demographics,

distinguish various categories of patients, schedule appointments, maintain lists of patient visited, perform prescription tasks, and generate reports. Aarogyam module is designed and totally customized for University and work on online 24*7 bases.

Aarogyam
GLA University Medical Center

Home About Us Manage Reports

Dr. Temp Logout

**अहं क्रतुरहं यज्ञः स्वधाहमहमौशधम्
मन्त्रोऽहमहमेवाज्यमहमग्नरिहं हुतम्**

I am the Vedic ritual, I am the sacrifice, I am the offering to the departed; I am the medicine and the food-grains; I am the sacred mantra, I am the ghee, I am the sacred fire, and I am verily the act of offering oblations into the fire.

- The Bhagvadgita Chapter IX Shloka 16

Patients Visits Students Regular Employee Casual Employee Password Change

medical clinic © GLA Medical Clinic 2013. All Rights Reserved

KEY FEATURES

- *Automated record mapping with GLAMS*
- *Easy to use and favorable designed work flow starting from visiting the Aarogyam till the prescription and consultancy.*
- *Customized panel for each and every used of Aarogyam.*
- *Aarogyam helps to organize and align patient data to the specific quality metrics you're held accountable for.*
- *Analyze data to identify and test the most effective means for engaging different types of patients.*
- *Provision for keeping medical history of patient*
- *Customized dashboards and analytics to track and manage various kinds of users, patients, and outcomes.*
- *Separate login of all kind of user line Doctor, Compounder, Nurse including Patients.*
- *Print prescription and patient visits history with auto-populated information*
- *Extensive reporting*
- *Keeping all records up to date*

3.18 GUEST HOUSE MANAGEMENT SYSTEM

This module was added in the GLAMS in order to give an ease to the visitors, guest and variety of direct and indirect users of University to avail hassle free service of Guest House provided by the University 24 X 7. This module allows In/Out users to Book/Monitor the task related with the Guest House through easily accessible mode – anytime, anywhere without any installations.

The screenshot displays the 'GLA Mgmt. System' interface. On the left is a sidebar with navigation options like 'Booking Status', 'Book Guest House', 'Paid Booking', 'Book Conference Hall', 'Current Status', and 'Meal Report'. The main area is titled 'Booking Dashboard' and features a summary of booking statistics: Current Booking (0), Conference Hall Request (0), Guest House Request (0), and Pending Dues (9). Below this is a table of bookings with columns: Name, NP, Purpose, Check-In, Check-Out, Flat Type, Flat-NO, Status, BookingType, Amt, BookedBy, and MobileNo. The table shows one booking for Mr. Pramod Joshi, with a status of 'Waiting'. The interface also includes search filters for Check-In and Check-Out dates, and a 'Date Wise Detail' button.

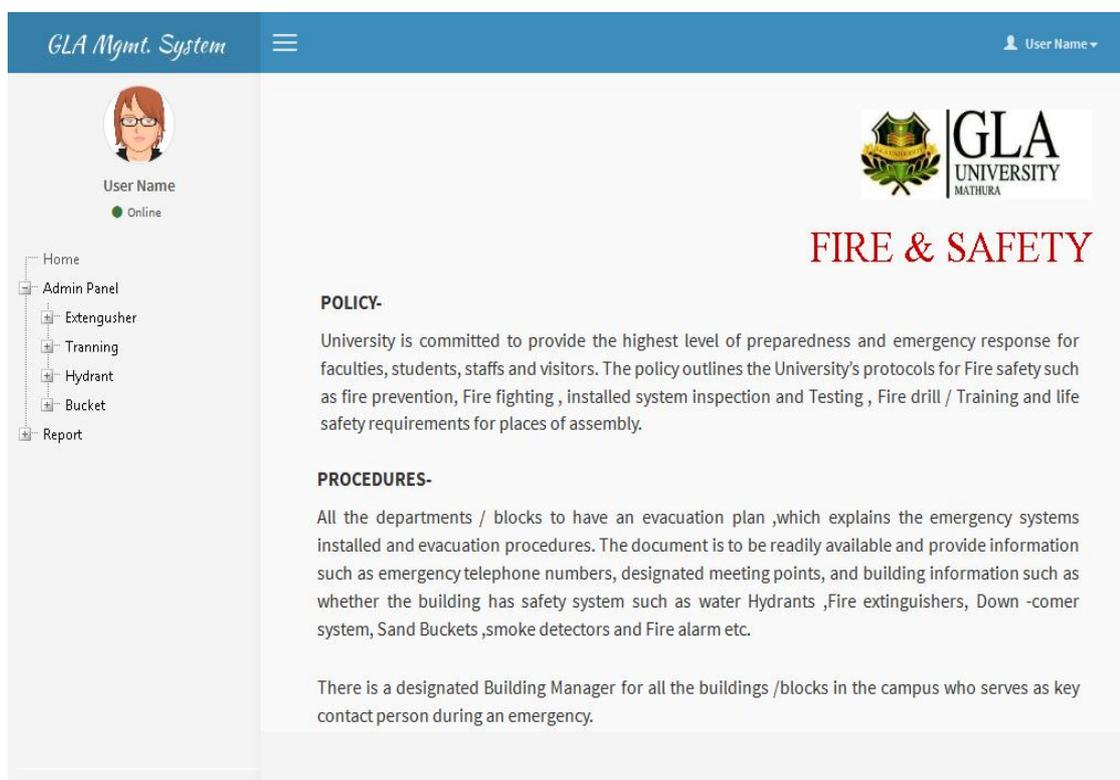
KEY FEATURES

- *Integrated with GLAMS*
- *Secure Online booking with hassle free service.*
- *Fast & friendly service for University staff*
- *Diary to manage bookings, easy to open and close dates/timings*
- *Easily manage and edit guest details, bookings and availability.*
- *Automatic updates across multiple booking channels.*
- *Invoice to the users instantly and email it there and then.*
- *Live monitoring of availability of rooms in various Guest House*
- *Direct bookings from your University account page.*
- *Email/Message notification of bookings/cancellations instantly.*
- *Customer reviews and their feedbacks during departure.*
- *Integrated services for catering department for meal & hospitality on every booking*

- *Lots and lots more, minimum stays, check-ins, cleaning reports, statements, customer export... much, much more...*

3.19 FIRE & SAFETY MANAGEMENT SYSTEM

GLAMS takes each and every point into consideration and manage it accordingly. This fire & safety module of GLAMS is a secure, intuitive, online fire safety management portal that reviews, records and displays real-time fire safety management performance. It helps to manage fire safety and legislative compliance cost-effectively across single or multiple sites.



The screenshot displays the 'GLA Mgmt. System' interface. At the top, there is a blue header with the system name and a user profile icon labeled 'User Name'. Below the header, the left sidebar contains a user profile with a photo and 'User Name' status, and a navigation menu with items: Home, Admin Panel, Extengusher, Tranning, Hydrant, Bucket, and Report. The main content area features the 'GLA UNIVERSITY MATHURA' logo and the title 'FIRE & SAFETY'. The content is organized into sections: 'POLICY-' followed by a paragraph about the university's commitment to fire safety, 'PROCEDURES-' followed by a paragraph about evacuation plans, and a final paragraph about a designated Building Manager.

KEY FEATURES

- *Secure, user-friendly, online fire safety management system.*
- *Fully customized to meet specific reporting requirements*
- *Provides constantly updated, real-time, fire safety management information*
- *Can be used for single or multiple buildings*
- *Access your information 24/7*

- *Fire risk assessment and other documents can be uploaded in both electronic and hard copy formats*
- *Provides a demonstrable and visible audit trail with its user, time and date stamp feature*
- *Automatic Email & Messaging services assessment and training.*
- *Real-time compliance charts or graphs (by region, property or manager) can be produced from action reports.*

3.20 SPORTS & EVENT MANAGEMENT SYSTEM

Running your league, club or association shouldn't be a full-time job. The Sports Management System (SMS) module is designed and integrated with GLAMS to accomplish the above mentioned objective by managing the activity of many sports at a time.

This is an easy to learn and user friendly module helps variety of sports activities like cricket, football, soccer, hockey, and all types of sports organizers automate their administrative work and manage their players. In other words, you'll spend a lot less time on the boring stuff so you can spend more time on the fun stuff.

KEY FEATURES

- *League Administration & Management*
- *Real-Time Team Building*
- *Team Information & History*
- *Assign Your Referees*
- *Control Registration Policies*
- *Manage Volunteers*
- *Scores & Standings*
- *Sports Equipments Issue / Return provisions*
- *Sports Stock maintenance*
- *Automatic Notifications*
- *Real-time reports for various activities can be produced from action reports.*

3.21 GRIEVANCE MANAGEMENT SYSTEM

Grievance Management module is an integrated platform to enable University to track and resolve employee/student/staff grievances effectively. The solution provides a single unified Case Management based solution that aids in the recording, tracking and investigation of incidents throughout the University.

It supports various areas such as investigations, arbitrations, grievances, litigation, appeals and ethics. By leveraging GLAMS management platform and powerful content management capabilities, University can efficiently handle unpredictable and complex grievance cases with transparency and controls.

The screenshot displays the 'GLA Mgmt. System' interface. At the top, there is a navigation bar with the system name and a user profile. Below this, a sidebar contains various menu items like 'Dashboard', 'All Hostel Outing Time', 'Complaint', 'Hostel Report Panel', 'Mess Stock', 'Hostel Admin', 'Boys Hostel Attendance', 'Girls Hostel', 'Update Own Location', and 'Assign Leave'. The main content area is titled 'All Complaint's Student / Employee' and features a status summary: Pending-128, Request-56, NotCompleted-11, UnderProcess, and Completed-7925. A search bar is also present. The central part of the interface is a table with two columns: 'Complaint Detail's' and 'Employee Detail Status'. The table lists four complaints with their respective dates, complainants, meeting times, and descriptions. Each complaint entry includes a 'Status' of 'Request' and a 'Complaint Reg.' type. The 'Employee Detail Status' column shows 'Last Update', 'Complaint Solved By', and 'Feedback' (No Feedback) for each entry.

Complaint Detail's			Employee Detail Status	
Date-	1/19/2017 9:54:02 AM	From-	B: Shyama Prasad Mukharjee/2nd floor wash room	
By-	GAJENDRA PAL SINGH	MeetTime-	NA	
Status-	Request	UserType-	Employee	CompairntReg.-Water
Wash basin drain pipe base damaged at 2nd floor wash room.				
Last Update-				
Complaint Solved By-				
Says>>			Alert-	
Feedback-			No Feedback	
Date-	1/19/2017 8:43:46 AM	From-	F: Bheemrao Ambedkar/4049	
By-	SUMIT KUMAR	MeetTime-	8:00 PM TO 9:00 PM	
Status-	Request	UserType-	Student	CompairntReg.-Electric
change the fan				
Last Update-				
Complaint Solved By-				
Says>>			Alert-	
Feedback-			No Feedback	
Date-	1/19/2017 12:34:56 AM	From-	E: Sr Vishveshwaraya/4011	
By-	KRISHINA KUMAR YADAV	MeetTime-	7:00 PM TO 8:00 PM	
Status-	Request	UserType-	Student	CompairntReg.-Civil
There is problem in door locking.... since I am not able to lock it while going out				
Last Update-				
Complaint Solved By-				
Says>>			Alert-	
Feedback-			No Feedback	
Date-	1/19/2017 12:14:39 AM	From-	B: Shyama Prasad Mukharjee/275	
By-	SIDDHANT GOEL	MeetTime-	5:00 PM to 6:00 PM	
Status-	Request	UserType-	Student	CompairntReg.-Civil
damaged bad				
Last Update-				
Complaint Solved By-				
Says>>			Alert-	
Feedback-			No Feedback	

KEY FEATURES

- *Easy to learn and lodge complain procedure.*
- *Pre-customized solution accelerator built on Case Management Framework*
- *Underlying core rule engine based on policies and procedures*
- *Seamless intake of grievances from multiple sources through customized forms*
- *Schedule Interviews, appointments and capture meeting minutes*
- *Rule based triage of Employee/Student/Staff Grievances*
- *Track your complaint on Real-Time Basis.*
- *Review History and case pattern analytics for better decision making*
- *Mobility support*

- *Status of complaint through mail and message*
- *Summary Report of grievances according to session*

3.22 POSTAL MANAGEMENT SYSTEM

Postal Management module makes the management and operational procedures easy in postal section of University. With this system, details such as post, money order, subscriber, sales, bills, etc. can be easily managed and controlled via the automated procedures.

Through Username/password controlled module, portal users will be able to access their data and make changes to mail delivery and sending. They will also be able to print their own stamps, pay bills and use marketing and logistics services.

S No.	Purpose	No Of Letter	Dsspatch Up To	Print
1	Short Attendance Letter	250	19-January-2017	

KEY FEATURES

- *Generate address bank.*
- *Initiate postal by sender*
- *Manage postal center budgeting and processing from one central location.*
- *Consolidate data from multiple systems and make it actionable information.*
- *Collect, track and manage postal expenses for your entire University*
- *Prepay and get postage credits.*
- *Review History for better decision making*
- *Summary/Status monitoring of different activities*

4 TECHNOLOGY USED

- *Front End: MVC, .net with C#, Angular, JAVA Script, JQUERY, CSS, JSON, WEBAPI HTML*
- *Back End: MYSQL*